

Benton County Responses

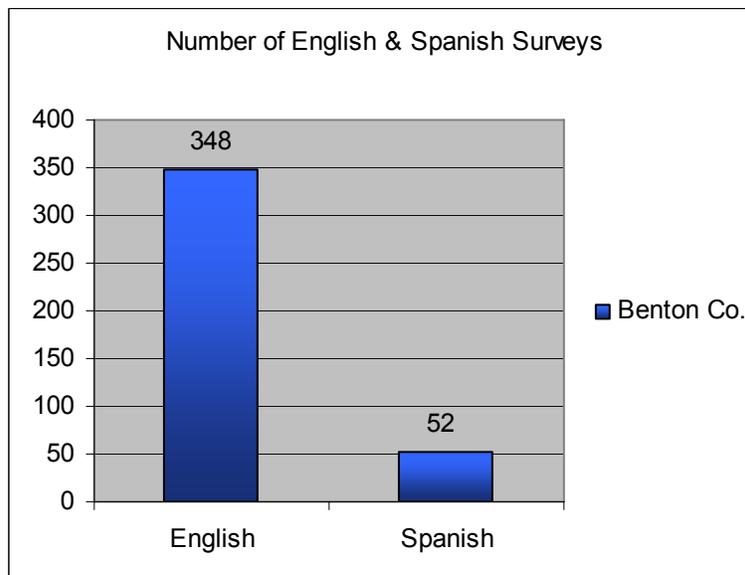
Frequency distributions for each question based on the respondent reporting that they live in Benton County

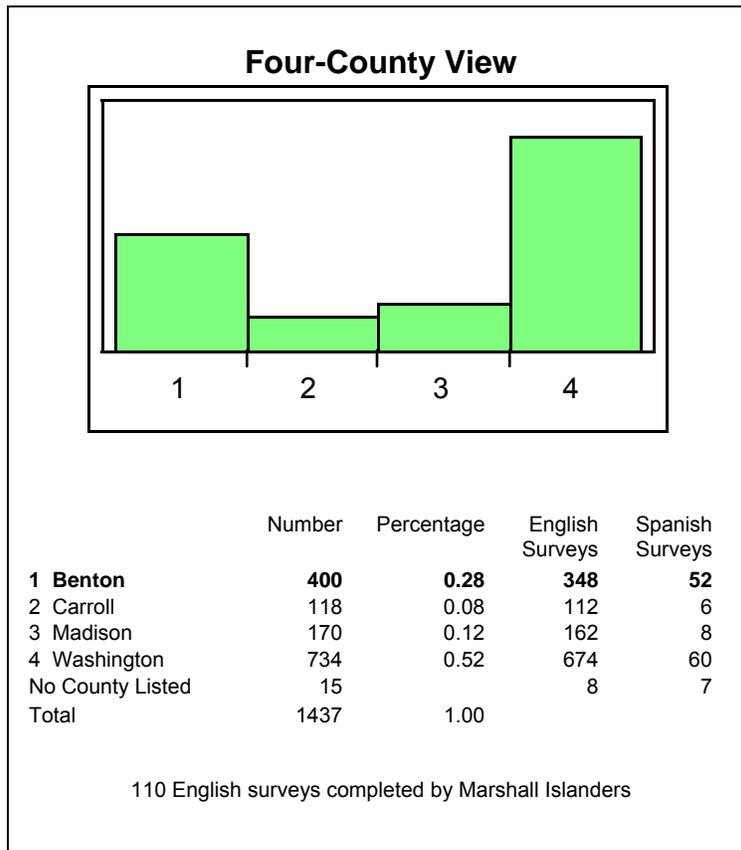
Four-County Community Health Needs Assessment Sub Report 2004

BCCC Benton County Community Coalition

1. Which county do you live in? 1-COUNTY

400 of the survey respondents say they live in Benton County





2. Which town do you live in? Frequencies

	Number	Percentage		Number	Percentage
Arkansas	1	0.00	Hiwasse	1	0.00
Avoca	1	0.00	Little Flock	2	0.01
B'ville	1	0.00	Lowell	22	0.06
BV	2	0.01	Lowell - not in city limits	1	0.00
Bella Vista	58	0.15	Maysville	3	0.01
Benton	1	0.00	Monte Ne	1	0.00
Bentonville	79	0.21	Outside the city limit of Gentry	1	0.00
Bentonville/maysville	1	0.00	Pea Ridge	15	0.04
Cave Springs	4	0.01	Rogers	114	0.30
Centerton	11	0.03	Rogers, close to hindsville (war eagle area)	1	0.00
County	1	0.00	Rural Cave Springs	1	0.00
Decatur	5	0.01	Siloam Springs	17	0.04
Fayetteville	1	0.00	Springdale	6	0.02
Garfield	10	0.03	Sulpher Springs	1	0.00
Gentry	5	0.01	Vaughn	1	0.00
Gravette	6	0.02	rural area--closest to Hiwasee--	1	0.00
Highfield	1	0.00	Rural Bentonville		
Highfill	3	0.01	Total	380	1.00
Highhill	1	0.00			

3. How long have you lived CONTINUOUSLY in Northwest Arkansas?

The average time a respondent said they lived in Benton County was 14.1 years (SD 14.3 yrs.; CI 12.7-15.6 yrs.) with the minimum time here .8 to 81 years. The respondents reported most frequently (median) of having lived here 9.5 years. (N=383)

Distribution Charts for each question may be viewed in PDF format at the web site <http://www.nwahealth.org>. Click on Four-County Community Health Need Assessment, Then County Distribution Charts, Then "Benton County Distribution Charts".

Section 1. Medical Care Costs: First, I would like to ask you some questions about the cost of medical care in your community. How important is:

4. Money for prescriptions

[06%] Not An Issue [11%] A Minor Issue [25%] Moderate Issue [55%] A Major Issue
[03%] Don't Know (N=393)

5. Money for emergency medical care

[06%] Not An Issue [09%] A Minor Issue [26%] Moderate Issue [54%] A Major Issue
[04%] Don't Know (N=389)

6. Money for ongoing medical care

[08%] Not An Issue [07%] A Minor Issue [26%] Moderate Issue [55%] A Major Issue
[04%] Don't Know (N=384)

7. Money for ongoing dental care

[07%] Not An Issue [09%] A Minor Issue [23%] Moderate Issue [54%] A Major Issue
[06%] Don't Know (N=390)

8. Finding a doctor who accepts Medicaid

[26%] Not An Issue [11%] A Minor Issue [15%] Moderate Issue [23%] A Major Issue
[25%] Don't Know (N=385)

9. Finding a doctor who accepts ArKids First insurance

[26%] Not An Issue [09%] A Minor Issue [12%] Moderate Issue [20%] A Major Issue
[33%] Don't Know (N=383)

10. Medical doctors who will NOT accept my insurance

[30%] Not An Issue [14%] A Minor Issue [13%] Moderate Issue [25%] A Major Issue
[17%] Don't Know (N=384)

11. Dentists who will NOT accept my insurance

[27%] Not An Issue [11%] A Minor Issue [14%] Moderate Issue [29%] A Major Issue
19%] Don't Know (N=384)

12. Dentist who will NOT accept ArKids First

[26%] Not An Issue [07%] A Minor Issue [11%] Moderate Issue [22%] A Major Issue
[35%] Don't Know (N=383)

13. Finding a doctor who accepts Medicare

[28%] Not An Issue [10%] A Minor Issue [12%] Moderate Issue [22%] A Major Issue
[28%] Don't Know (N=169)

14. Briefly, which is the most important medical care cost that your community faces, and why is it important? _____

See the answers in the "Benton County Distribution Charts" document, pages 11-15.

Section 2. Access to Health Care Services: Next I would like to ask you some questions about access to health care services in your community. How important is:

15. Access to prenatal care

[32%] Not An Issue [11%] A Minor Issue [15%] Moderate Issue [23%] A Major Issue
[19%] Don't Know (N=384)

16. Access to public transportation

[22%] Not An Issue [14%] A Minor Issue [16%] Moderate Issue [35%] A Major Issue
[12%] Don't Know (N=387)

17. Access to health care services

[19%] Not An Issue [13%] A Minor Issue [28%] Moderate Issue [33%] A Major Issue
[07%] Don't Know (N=387)

18. Access to private transportation

[31%] Not An Issue [15%] A Minor Issue [20%] Moderate Issue [18%] A Major Issue
[16%] Don't Know (N=383)

19. Access to health care clinics

[25%] Not An Issue [16%] A Minor Issue [24%] Moderate Issue [29%] A Major Issue
[05%] Don't Know (N=385)

20. Adequate and timely access to a physician

[20%] Not An Issue [15%] A Minor Issue [26%] Moderate Issue [34%] A Major Issue
[05%] Don't Know (N=382)

21. Access to tests and diagnostics (ultrasound, x-ray, lab work, cholesterol testing, blood pressure testing, mammograms)

[25%] Not An Issue [13%] A Minor Issue [21%] Moderate Issue [35%] A Major Issue
[06%] Don't Know (N=386)

22. Access to hospital services

[29%] Not An Issue [17%] A Minor Issue [22%] Moderate Issue [28%] A Major Issue
[04%] Don't Know (N=383)

23. Access to a pharmacy

[38%] Not An Issue [21%] A Minor Issue [17%] Moderate Issue [22%] A Major Issue
[03%] Don't Know (N=384)

24. Access to dental care

[29%] Not An Issue [14%] A Minor Issue [22%] Moderate Issue [29%] A Major Issue
[06%] Don't Know (N=381)

25. Access to affordable and adequate assisted living for the elderly who are too sick to live alone, but not sick enough for a nursing home

[18%] Not An Issue [07%] A Minor Issue [15%] Moderate Issue [41%] A Major Issue
[19%] Don't Know (N=375)

26. Briefly, which is the most important issue related to access to health care services that your community faces, and why is it important?

See the answers in the "Benton County Distribution Charts" document, pages 21-25.

Section 3. Physical Health Care Issues: I would now like to ask you some questions about physical health care in your community. How important is:

27. Asthma or other lung disease (chronic breathing disorders, emphysema, etc.)

[15%] Not An Issue [12%] A Minor Issue [24%] Moderate Issue [32%] A Major Issue
[17%] Don't Know (N=383)

28. Cigarette smoking and/or second hand smoke

[17%] Not An Issue [09%] A Minor Issue [21%] Moderate Issue [49%] A Major Issue
[05%] Don't Know (N=383)

29. Diabetes (high blood sugar)

[14%] Not An Issue [08%] A Minor Issue [25%] Moderate Issue [42%] A Major Issue
[11%] Don't Know (N=383)

30. Heart disease

[13%] Not An Issue [08%] A Minor Issue [22%] Moderate Issue [44%] A Major Issue
[12%] Don't Know (N=380)

31. Weight problems (excessive weight or excessive thinness due to an eating disorder)

[10%] Not An Issue [06%] A Minor Issue [25%] Moderate Issue [53%] A Major Issue
[07%] Don't Know (N=386)

32. Osteoporosis (brittle bones)

[13%] Not An Issue [12%] A Minor Issue [27%] Moderate Issue [27%] A Major Issue
[21%] Don't Know (N=383)

33. Sexually transmitted disease (syphilis, gonorrhea, chlamydia, herpes, genital warts)

[23%] Not An Issue [08%] A Minor Issue [17%] Moderate Issue [26%] A Major Issue
[26%] Don't Know (N=383)

34. Human Immunodeficiency Virus (HIV)

[23%] Not An Issue [10%] A Minor Issue [18%] Moderate Issue [24%] A Major Issue
[25%] Don't Know (N=384)

35. Smokeless tobacco

[23%] Not An Issue [12%] A Minor Issue [21%] Moderate Issue [24%] A Major Issue
[20%] Don't Know (N=382)

36. Stroke (brain attack)

[14%] Not An Issue [08%] A Minor Issue [26%] Moderate Issue [33%] A Major Issue
[19%] Don't Know (N=382)

37. Alzheimer

[14%] Not An Issue [06%] A Minor Issue [25%] Moderate Issue [34%] A Major Issue
[20%] Don't Know (N=379)

38. Cancer

[10%] Not An Issue [05%] A Minor Issue [22%] Moderate Issue [51%] A Major Issue
[12%] Don't Know (N=381)

39. Briefly, which is the most important issue related to physical health care issues that your community faces, and why is it important?

See the answers in the "Benton County Distribution Charts" document, pages 32-35.

Section 4. Mental Health Care Issues: Now let's talk about the mental health care issues in your community. How important is:

40. Available and affordable psychiatric services (psychiatrist)

[11%] Not An Issue [06%] A Minor Issue [20%] Moderate Issue [36%] A Major Issue
[26%] Don't Know (N=385)

41. Available and affordable counseling services

[13%] Not An Issue [06%] A Minor Issue [22%] Moderate Issue [36%] A Major Issue
[23%] Don't Know (N=386)

42. Emergency mental health services

[12%] Not An Issue [06%] A Minor Issue [15%] Moderate Issue [38%] A Major Issue
[28%] Don't Know (N=377)

43. Housing or residential services for the severely and persistently mentally ill

[11%] Not An Issue [06%] A Minor Issue [17%] Moderate Issue [40%] A Major Issue
[27%] Don't Know (N=381)

44. Alcoholism (excessive alcohol use)

[10%] Not An Issue [09%] A Minor Issue [24%] Moderate Issue [37%] A Major Issue
[20%] Don't Know (N=382)

45. Access to available and affordable alcohol treatment programs

[12%] Not An Issue [09%] A Minor Issue [19%] Moderate Issue [32%] A Major Issue
[28%] Don't Know (N=379)

46. Anxiety disorders (excessive worrying or fears, panic attacks, phobias, obsessions, post traumatic stress disorders)

[09%] Not An Issue [10%] A Minor Issue [26%] Moderate Issue [30%] A Major Issue
[25%] Don't Know (N=384)

47. Depression (depressed mood, persistent sadness, diminished pleasure or energy, feelings of hopelessness, suicidal thoughts)

[07%] Not An Issue [08%] A Minor Issue [26%] Moderate Issue [39%] A Major Issue
[19%] Don't Know (N=380)

48. Substance abuse (marijuana, cocaine, inhalants, hallucinogens, methamphetamine, prescription drug abuse)

[10%] Not An Issue [06%] A Minor Issue [19%] Moderate Issue [46%] A Major Issue
[18%] Don't Know (N=385)

49. Available and affordable substance abuse services

[12%] Not An Issue [06%] A Minor Issue [16%] Moderate Issue [38%] A Major Issue
[27%] Don't Know (N=376)

50. Suicide

[13%] Not An Issue [10%] A Minor Issue [21%] Moderate Issue [24%] A Major Issue
[31%] Don't Know (N=167)

51. Briefly, which is the most important issue related to mental health care issues that your community faces, and why is it important? _____

See the answers in the "Benton County Distribution Charts" document, pages 42-45.

Section 5. Multicultural Health Care Issues: Northwest Arkansas has a diverse and growing population, which includes many people from a variety of cultures. In your community, how important is:

52. Access to affordable and available health care services

[12%] Not An Issue [11%] A Minor Issue [18%] Moderate Issue [43%] A Major Issue
[16%] Don't Know (N=382)

53. Adequacy of health care services

[13%] Not An Issue [12%] A Minor Issue [23%] Moderate Issue [35%] A Major Issue
[17%] Don't Know (N=381)

54. Awareness of health care services

[12%] Not An Issue [13%] A Minor Issue [21%] Moderate Issue [38%] A Major Issue
[16%] Don't Know (N=383)

55. Cultural and/or language barriers to accessing health care services

[13%] Not An Issue [10%] A Minor Issue [18%] Moderate Issue [45%] A Major Issue
[15%] Don't Know (N=382)

56. Briefly, which is the most important issue related to health care for multicultural members in your community, and why is it important?

See the answers in the "Benton County Distribution Charts" document, pages 48-51.

Section 6. General Questions: The following questions will help us be certain that we have reached a variety of people from throughout the four county area of Northwest Arkansas.

57. Which of the following locations have you usually gone to in the past 12 months in order to obtain health care for you or your dependents?

[Respondent can check as many boxes as needed.]

Those who reported yes=1. Each reported independently. Respondent could choose more than one answer.

- [87%] (N=308) [57A] A private doctor's office
- [24%] (N= 75) [57B] A community health clinic (Community Clinic at St. Francis House, Boston Mountain, Poplar House, etc.)
- [12%] (N= 37) [57C] I do not have a regular place for health care
- [39%] (N=126) [57D] A hospital emergency room
- [23%] (N= 70) [57E] County Health Department
- [08%] (N= 23) [57F] An urgent care center (Mediquick)
- [03%] (N= 10) [57G] A college or university health center
- [05%] (N= 16) [57H] A psychiatric hospital/clinic (Ozark Guidance)
- [04%] (N= 11) [57I] A military hospital or clinic
- [15%] (N= 45) [57J] An alternative health provider (chiropractor, homeopath, acupuncturist, etc.)
- [01%] (N= 2) [57K] Traditional healer (Shaman, Currandero, other)
- [05%] (N= 15) [57L] [57M] Other (Please Write In): _____

See the answers in the "Benton County Distribution Charts" document, page 57.

58. During the past 12 months, what were the reasons you or someone in your household went to a hospital emergency room for medical care?

Those who reported yes=1. Each reported independently. Respondent could choose more than one answer.

- [50%] (N=155) [58A] I did not visit the emergency room in the past 12 months.
- [06%] (N= 18) [58B] I did not have a regular place to go for health care
- [14%] (N= 40) [58C] I did not have health insurance for doctor's visits
- [32%] (N= 11) [58D] It took too long to get an appointment at the doctor's office
- [18%] (N= 52) [58E] My doctor's office was closed
- [16%] (N= 44) [58F] I had an injury
- [24%] (N= 68) [58G] I was very sick
- [10%] (N= 29) [58H] I did not have enough money for a doctor's visit
- [00%] (N= 0) [58I] I was a victim of an assault
- [10%] (N= 28) [58J] [58K] Other (Please write in): _____

59. Please list the top 3 health concerns for your community or for yourself and your household.

See the answers in the "Benton County Distribution Charts" document, pages 63-68.

60. In what year were you born? _____ [Age]

The average age of a Benton County respondent was 46.6 years (SD 17.4 yrs.; CI 44.7-48.4 yrs.) with the minimum age 18 to 86 years. The respondents reported most frequently (median) of being 45 years old. (N=343)

n=170 n=112 n=61
[50%] 18-44 [33%] 45-64 [17%] 65+

61. Are you:

1 [23%] Male 2 [77%] Female N=378

62. Which do you consider to be your primary racial or ethnic identity?

N=373

1 [77%] Caucasian 2 [01%] African American 3 [16%] Hispanic/Latino
4 [00%] Asian 5 [04%] Native American 6 [01%] Marshall Islander
7 [01%] Other (Specify)_____

See the answers to "Other" in the "Benton County Distribution Charts" document, page 71.

63. Counting yourself, how many people live in your household?

N=379

[10%] 1 [37%] 2 [20%] 3 [16%] 4 [10%] 5 [03%] 6
 [01%] 7 [02%] 8 [01%] 9 [00%] 10+

64. What was your household income last year?

(Count your income from all sources including earnings from jobs, unemployment insurance, pensions, etc., and count income from everyone living in your home as household income.)

N=315

1 [08%] Less than \$4,999
2 [05%] \$5,000-\$9,999
3 [17%] \$10,000-\$19,999
4 [13%] \$20,000-\$29,999
5 [13%] \$30,000-\$39,999
6 [09%] \$40,000-\$49,999
7 [12%] \$50,000-\$59,999
8 [12%] \$60,000-\$99,999
9 [06%] \$100,000-\$149,999
10 [02%] \$150,000-\$199,999
11 [02%] \$200,000 or more

65. What is the highest level of schooling you have completed?

N=368

- 1 [15%] 12th grade or less, no diploma
- 2 [20%] High school graduate or GED
- 3 [32%] Some college or vocational school (No Degree)
- 4 [08%] Associate degree
- 5 [17%] Bachelors' degree
- 6 [08%] Advanced degree (masters or doctorate)

66. Are you currently employed?

1 [60%] Yes 2 [40%] No N=379

67. Are you covered by a health insurance plan?

1 [70%] Yes 2 [29%] No 0 [01%] N=371

67a. If yes, what type of coverage do you have? [1] Yes [2] No [0] NA

Those who reported yes=1. Each reported independently. Respondent could choose more than one answer.

- [34%] (N= 69) [67AA] Medicare (includes supplemental policy)
- [07%] (N= 13) [67B] Medicaid
- [66%] (N=155) [67C] Insurance (Blue Cross/Blue Shield, COBRA)
- [35%] (N= 71) [67D] Other: _____

See the answers to "Other" in the "Benton County Distribution Charts" document, page 76-77

68. Do you have any dependents? [If no, skip to 70]

1 [53%] Yes 2 [47%] No N=333

69. Are your dependents covered by health insurance?

1 [77%] Yes 2 [23%] No N=208

69a. If yes, what type of coverage do they have? [1] Yes [2] No [0] NA

Those who reported yes=1. Each reported independently. Respondent could choose more than one answer.

- [15%] (N= 19) [69A] Medicare (includes supplemental policy)
- [27%] (N= 33) [69B] Medicaid
- [56%] (N= 77) [69C] Insurance (Blue Cross/Blue Shield, COBRA)
- [27%] (N= 34) [69D] Other: _____

See the answers to "Other" in the "Benton County Distribution Charts" document, page 81.

70. Are your income and benefits adequate for meeting the health care needs for you and your dependents?

1 [51%] Yes 2 [49%] No N=346

71. If you have insurance, who pays the premium cost? N=307

- 1 [26%] My employer pays the majority
- 2 [30%] I (or my family) pay the majority
- 3 [21%] My employer and I (or my family) each pay about half
- 4 [08%] Other: _____
- 5 [15%] I have no insurance

See the answers to "Other" in the "Benton County Distribution Charts" document, page 82-83.

72. What is your area of employment?

Those who reported yes=1. Each reported independently. Respondent could choose more than one answer.

- [29%] (N= 82) [72A] Business
- [01%] (N= 2) [72B] Agriculture (farming, ranch)
- [04%] (N= 12) [72C] Government
- [09%] (N= 25) [72D] Education (teacher, admin)
- [20%] (N= 54) [72E] Health related (physician, nurse, admin)
- [08%] (N= 23) [72F] Non-profit organization
- [03%] (N= 9) [72G] Restaurant/food service
- [03%] (N= 9) [72H] Construction
- [04%] (N= 12) [72I] Poultry Industry
- [20%] (N= 57) [72J] & [72L] Other (Please specify): _____
- [23%] (N= 62) [72K] Retired

See the answers to "Other" in the "Benton County Distribution Charts" document, page 89.
Additional Comments from the respondents page 90.

**The four-county community health needs survey
was made possible through a grant from the
CommunityCare Foundation of Springdale, Arkansas.**

For additional information about our:

- Four-County Community Health Needs Assessment 2004
 - Benton County
 - Carroll County
 - Madison County
 - Washington County
- 2004 County Responses
- 2004 County Distribution Charts
- Dataset Information
- Great Links

Visit the website:

<http://www.nwahealth.org>